Thank you for joining us. We'll begin at 9:00 a.m.

BUSINESS-IT COLLABORATION

Welcome to the Fall 2021 Business-IT Symposium!

Gabe Gibson
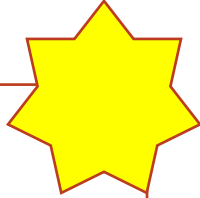Senior Director
Business IT Collaboration

This Morning's Schedule

9:00	Welcome and Intro	Gabe Gibson
9:05	Keynote	Lee Smith, Huron
9:20	Move to breakout rooms	All
9:25	Facilitator Led Breakouts	All
10:55	Break / 'Scattergories'	All
11:10	Closing Remarks Report Outs - Facilitators Next steps	Scott Genung

Fall 2020 Business IT Recap

Campus-wide Performance Evaluations Management Tool

Phil Stanton, facilitator

Kendra Shaffer

Jason Strutz

Carolyn Thomas

Kurt Tuohy

Vicki Van Uithoven

Toshua York

Get Ready! Get Set! Go! (Onboarding, offboarding, and everything in Between)

Lori Willoughby, facilitator

Leisha Beasley

Hannah Dorsey

Jane Dowler

Jacquelyn Flowers

Tosha Waller-Mumm

Leverage & Optimize E-Signature Capabilities as Ghostbusters Signing in the Cloud

Sonya Chambers, facilitator

Kelly Block

Lynne Hoveln

Kim Hutcherson

Margaret Kiener

Scott Morris

Fall 2020 Business IT Recap

Best Practices/Idea Sharing/Training and Education (27%)

Operational Excellence

In support of The Next 150 strategic plan, Illinois is committed to improving the sustainability and efficiency of administrative business support services and to generating additional resources for strategic initiatives. Illinois partnered with Huron Consulting Group to review four functional areas:

- Budget & Procurement
- IT & Data
- Human Resources
- Space

Lee Smith, Huron

Lee is a higher education consulting leader and former administrator who helps colleges and universities develop strategies to transform their operational and financial performance.

Breakout Rooms

- You have been pre-assigned to a breakout room

- If you are not placed in your room, please check that you logged in using the same email under which you registered

- If you continue unassigned, please chat everyone and we will get you into a room

- Breakout sessions will end at 10:55

Break

Everyone is welcome to join us for a game of Scattergories™ while facilitators prepare summaries of today's break out sessions to share.

Please return no later than 11:10.

Scattergories ™

- Players compete by making lists of words that all start with the same letter.

- Please enter as many unique responses as you are able.

- You'll score one point for the first response typed into the Zoom chat that matches the category prompt and starting letter.

- At the end of the game, the winner is whoever has the most points.

THE GAME OF

SCATTERGORIES

Scattergories ™

- Please enter a response for each of the categories in the round.

- Each round will last 3 minutes.

- Categories will be displayed on the screen during each round, but the starting letter will change for each new round.

THE GAME OF
SCATTeRGORIeS

Scattergories ™

- Acronyms used on campus
- Supplies on a campus employee's desk
- Campus colleague/peer groups
- Campus units/offices
- Things campus employees do everyday
- Things campus employees do annually
- Things campus personnel say to their deans/vice chancellors/UEO/supervisors
- Things IT people say on a help call
- Things heard on zoom call
- Things seen on a zoom call
- Data sets available on campus
- Aspects of the new hire process on campus

Scattergories ™

- People, places, or things that make our campus famous
- Common complaints heard about implementing a new process/procedure on campus
- Campus business job titles
- Campus IT job titles
- Common forms used on campus
- Campus building names
- Remote work challenges
- Remote work benefits
- Hybrid work challenges
- Hybrid work benefits
- Programs/Apps/Systems used on campus
- Places to take a well-deserved break on campus

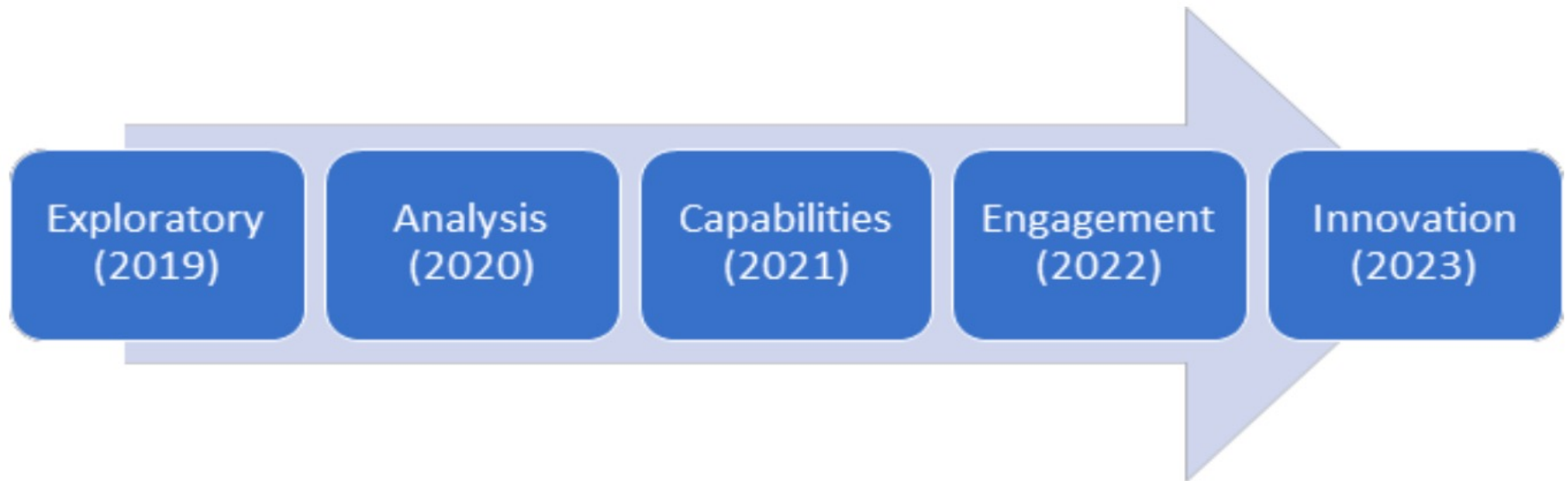# Discussion Results

What's Next?

Scott Genung
Interim CIO

BUSINESS-IT
COLLABORATION

2019 Business IT Symposium Issues Rankings

Growth and Maturity Path for BUS-IT

Exploratory (2019) → Analysis (2020) → Capabilities (2021) → Engagement (2022) → Innovation (2023)

Technology Services Strategic Initiatives

+35 Members ⌄ Filter (0) ⌄ Group by Bucket ⌄

Backlog	Governance	Communication/Events	Community Engagement	Human Resources	Finance	Facilities	Technology	Data
+ Add task	+ Add task	+ Add task	+ Add task	+ Add task	+ Add task	+ Add task	+ Add task	+ Add task

Backlog

On Track NEW!
○ Engineering VSL V2.0
○ Lori to lead breakout on 10/1
💬 ⊘ 0/1
👤 Gibson, Gabe

On Deck
○ Slate Center of Excellence
○ Exploration of opportunity arc
💬 ⊘ 0/1
👤 Gibson, Gabe

On Deck
○ Division of Specialized Child Care (DSCC) Systems Overhaul
○ Proposal approval from DSCC
○ Engage teams
○ Begin analysis phase
⊘ ⊘ 0/3
👤 Gibson, Gabe

Governance

On Track Technology ...
○ Community of Practice Shared Development Environment
○ Groups meet and establish ch
📅 07/01/2022 💬 ⊘ 3/4
👤 Gibson, Gabe

On Track Business An... Technology ...
○ Business IT Intake Process
○ Final pipeline squad process a
○ Gabe will follow up with Cord
📅 11/01 💬 ⊘ 9/11
👤 Gibson, Gabe

Completed tasks 7 ⌃

On Track Recently Co...
✔ Business IT Initial Staffing
📅 10/29 💬 ⊘ 3/3
👤 Completed by Ladd, Rya...

On Track Business An... Technology ...
✔ Shared Development Space Analysis and Planning
Strategic: Jim Hurst, Mary Stevens, Drew McGregor, Andy Gherna and Gabe
📅 05/28 💬 ⊘ 3/4
👤 Completed by Gagne, Tro...

✔ Define BUS-IT Ecosystem
Leader: Gabe Gibson
📅 01/29 💬 ⊘ 8/9
👤 Completed by Ladd, Rya...

✔ Data Sub-Committee
👤 Completed by Ladd, Rya...

✔ BUS-IT Steering Team
👤 Completed by Ladd, Rya...

✔ Finance Sub-committee
Leader: Barb Geissler

Communication/Events

On Track Technology ...
○ Business IT Collaboration Ann
📅 ...
👤 Ge...

On Track
○ Busi...
○ Revi...
👤 Wa...

On Track
○ SEO
○ disc...
📅 11/...
👤 Wa...

On Track
○ Com...
○ Revi...
👤 Wa...

On Track Techno...
○ Busi...
○ FY22...
○ Draf...
○ Final...
❗ 📅 08/01/2022 💬 ⊘ 1/3
👤 Gibson, Gabe

Completed tasks 6 ⌄

On Track
✔ Bus-IT Communication Plan
📅 09/30 💬 ⊘ 14/14
👤 Completed by Ladd, Rya...

✔ BUS/IT Event
Leader: Barb G
📅 10/15/2020 💬 ⊘ 5/5
👤 Completed by Ladd, Rya...

✔ BUS-IT Website
📅 01/29 ⊘ 2/2

Community Engagement

On Track Technology ...
○ Training Services Expansion
...

✔ COVID-19 Campus IT Response Team
Leader: Tech Services Leadership
👤 Completed by Gibson, Ga...

On Track
✔ Developing Community - University Teams Driving Operational Excellence
Leader: SIAC, Chris Tidrick on CPAG
Develop communities around
📅 12/18 💬 ⊘ 2/7
👤 Completed by Ladd, Rya...

LAS BUS-IT Collaboration
Leader: Gabe Gibson

Human Resources

On Track
○ Cornerstone Performance
...

...Portal)
📅 10/11 💬 ⊘ 6/6
👤 Completed by Ladd, Rya...

✔ IHR TimeTracker w/mass payroll feeder
Leader: Brandi Pulleybrand IHR to UPB - leverage LAS feeder file - mid-Feb 2021
📅 04/30 💬 ⊘ 6/6
👤 Completed by Ladd, Rya...

✔ Streamlining knowledge sharing both physically and virtually
👤 Completed by Ladd, Rya...

Finance

On Track Business An...
○ Finance Reporting
...
👤 Gibson, Gabe

Facilities

On Track Business An... Technology ...
...
👤 Completed by Ladd, Rya...

Technology

NEW! Business An... Technology ...
○ Azure API Gateway
○ Will be a working group unde
○ Transition to technical group
💬 ⊘ 1/3
👤 Gibson, Gabe

On Track
○ Data Analyst Certification Program
○ Data subcommittee outlining
○ Planning efforts will occur wit
📅 07/06/2022 💬 ⊘ 1/3
👤 Geissler, Barbara J

NEW! Technology ...
○ Grad College SQL SSIS Support
○ Dan Strole will schedule kicko
○ Execute sprints to finalize SSI!
○ Project Close - January 2022
📅 02/01/2022 ⊘ 1/4
👤 Gibson, Gabe

Business An... Technology ...
○ Grad College Engagement
○ Build out technology roadma
📅 02/01/2022 ⊘ 2/3
👤 Gibson, Gabe

Completed tasks 4 ⌃

✔ Adobe Sign Expansion
📅 04/16 💬 ⊘ 8/8
👤 Completed by Ladd, Rya...

Ongoing
✔ Engineering Portal MOU
Leaders: Jim Hurst, Brad Butler, and Lori W
📅 05/03 💬 ⊘ 5/5
👤 Completed by Ladd, Rya...

COVID Hap...
✔ Technology Loaner Program
👤 Completed by Gibson, Ga...

✔ Administrative Excellence
Leaders: Scott Genung
⊘ 0/5
👤 Completed by Ladd, Rya...

Data

On Track On Deck
○ Uldea Scholarship Data (UIF)
💬 ⊘ 2/2
👤 Geissler, Barbara J

On Track
○ Data Analyst Certification Program
○ Data subcommittee outlining
○ Planning efforts will occur wit
📅 07/06/2022 💬 ⊘ 1/3
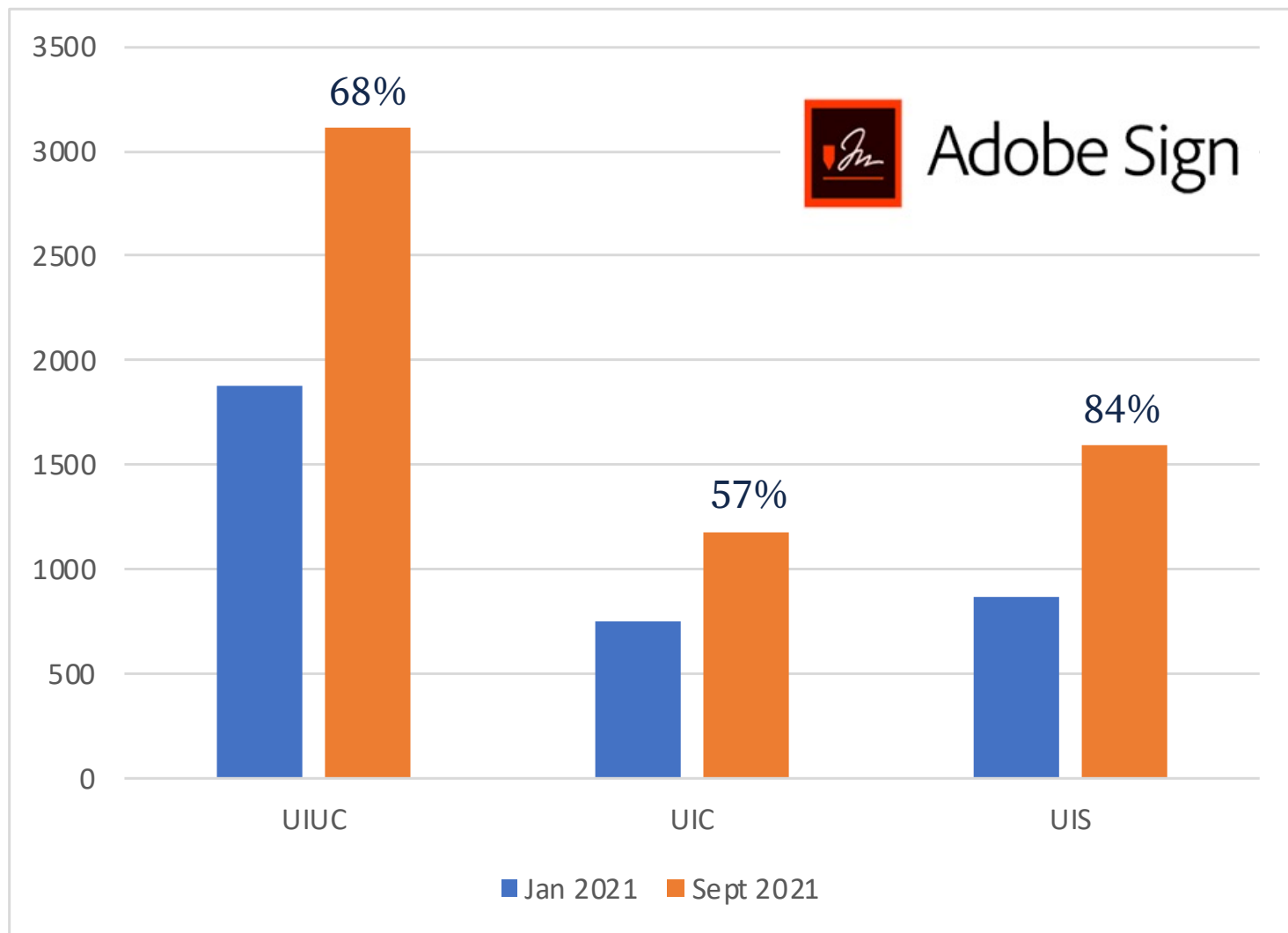👤 Geissler, Barbara J

Completed tasks 1 ⌃

On Track
✔ Data Service Center (DSC)
ATLAS App-dev (Michelle Rome)
Deadline: TBD
📅 12/06 💬 ⊘ 1/8
👤 Completed by Ladd, Rya...

Status

29 Tasks left

● Not start... 9
● In progress 20
● Late 0
● Completed 31

Event Agenda	Start	End
Welcome and Opening Remarks	1:30	1:35
Breakout 1: Demo Period (Data Visualization and MS Teams Foundations)	1:35	2:20
Breakout 1: Break/Transition	2:20	2:30
Breakout 1: Additional learning	2:30	2:45
Transition Between Breakouts	2:45	2:50
Breakout 2: Demo Period (Adobe Sign and MS Teams Project Management)	2:50	3:35
Breakout 2: Break/Transition	3:35	3:40
Breakout 2: Additional learning	3:40	
Closing Remarks	3:55	

254 participants!

Demo Event – 9/23/21

UNIVERSITY OF ILLINOIS URBANA-CHAMPAIGN

Office of the Chief Information Officer
Technology Services

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Training Services

With more than forty years of combined teaching experience, Training Services trainers provide hands-on workshops on a variety of applications at the University of Illinois.

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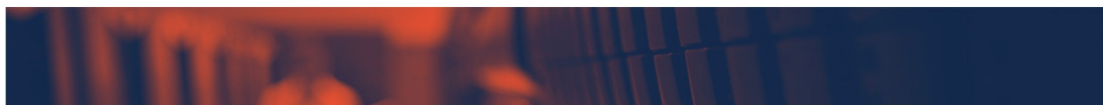
▶ **New Hire IT Orientation**

▶ **Computer Lab Rental**

▶ **Group Presentations**

BUSINESS-IT COLLABORATION

Business-IT Collaboration

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Welcome   Events ⌄   About the Collaboration ⌄   Success Stories

About the Collaboration

- Welcome
- Events
  - Fall 2021 Events
  - — September 23, 2021

Subscribe to the Bus-IT Newsletter

Receive information about Business-IT news and opportunities for collaboration and learning.

To subscribe, send an email to bus-it-collaboration-requests@lists.illinois.edu with the subject line: subscribe.

- About the Collaboration
  - Teams
- Success Stories

The Business-IT Collaborative is a component of the Operational Excellence at Illinois initiative and has the goal of "support[ing] the campus and The Next 150 strategic plan through the adoption, development, and integration of high-quality technology solutions that streamline business processes, improve efficiencies, enhance productivity, and/or deliver data by leveraging local talent and applications".

BUSINESS-IT COLLABORATION

go.illinois.edu/BusinessIT

Tell Us What You Think!

Please complete the event evaluation
https://forms.gle/UDWZDfn2hrm6o46B6

Thank You!