Thank you for joining us. We’ll begin at 9:00 a.m.
Welcome to the Fall 2021 Business-IT Symposium!

Gabe Gibson
Senior Director
Business IT Collaboration
## This Morning’s Schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Presenter</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00</td>
<td>Welcome and Intro</td>
<td>Gabe Gibson</td>
</tr>
<tr>
<td>9:05</td>
<td>Keynote</td>
<td>Lee Smith, Huron</td>
</tr>
<tr>
<td>9:20</td>
<td>Move to breakout rooms</td>
<td>All</td>
</tr>
<tr>
<td>9:25</td>
<td>Facilitator Led Breakouts</td>
<td>All</td>
</tr>
<tr>
<td>10:55</td>
<td>Break / ‘Scattergories’</td>
<td>All</td>
</tr>
<tr>
<td>11:10</td>
<td>Closing Remarks</td>
<td>Scott Genung</td>
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<td></td>
<td>Report Outs - Facilitators</td>
<td></td>
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<tr>
<td></td>
<td>Next steps</td>
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</tbody>
</table>
Fall 2020 Business IT Recap

Campus-wide Performance Evaluations Management Tool

Phil Stanton, facilitator
Kendra Shaffer
Jason Strutz
Carolyn Thomas
Kurt Tuohy
Vicki Van Uithoven
Toshua York

Get Ready! Get Set! Go! (Onboarding, offboarding, and everything in Between)

Lori Willoughby, facilitator
Leisha Beasley
Hannah Dorsey
Jane Dowler
Jacquelyn Flowers
Tosha Waller-Mumm

Leverage & Optimize E-Signature Capabilities as Ghostbusters Signing in the Cloud

Sonya Chambers, facilitator
Kelly Block
Lynne Hoveln
Kim Hutcherson
Margaret Kiener
Scott Morris
Fall 2020 Business IT Recap

Best Practices/Idea Sharing/Training and Education (27%)
In support of The Next 150 strategic plan, Illinois is committed to improving the sustainability and efficiency of administrative business support services and to generating additional resources for strategic initiatives. Illinois partnered with Huron Consulting Group to review four functional areas:

- Budget & Procurement
- IT & Data
- Human Resources
- Space
Lee Smith, Huron

Lee is a higher education consulting leader and former administrator who helps colleges and universities develop strategies to transform their operational and financial performance.
Breakout Rooms

• You have been pre-assigned to a breakout room

• If you are not placed in your room, please check that you logged in using the same email under which you registered

• If you continue unassigned, please chat everyone and we will get you into a room

• Breakout sessions will end at 10:55
Break

Everyone is welcome to join us for a game of Scattergories™ while facilitators prepare summaries of today’s break out sessions to share.

Please return no later than 11:10.
Scattergories™

- Players compete by making lists of words that all start with the same letter.
- Please enter as many unique responses as you are able.
- You'll score one point for the first response typed into the Zoom chat that matches the category prompt and starting letter.
- At the end of the game, the winner is whoever has the most points.
Scattergories™

- Please enter a response for each of the categories in the round.
- Each round will last 3 minutes.
- Categories will be displayed on the screen during each round, but the starting letter will change for each new round.
Scattergories™

- Acronyms used on campus
- Supplies on a campus employee’s desk
- Campus colleague/peer groups
- Campus units/offices
- Things campus employees do everyday
- Things campus employees do annually
- Things campus personnel say to their deans/vice chancellors/UEO/supervisors
- Things IT people say on a help call
- Things heard on zoom call
- Things seen on a zoom call
- Data sets available on campus
- Aspects of the new hire process on campus
Scattergories™

- People, places, or things that make our campus famous
- Common complaints heard about implementing a new process/procedure on campus
- Campus business job titles
- Campus IT job titles
- Common forms used on campus
- Campus building names
- Remote work challenges
- Remote work benefits
- Hybrid work challenges
- Hybrid work benefits
- Programs/Apps/Systems used on campus
- Places to take a well-deserved break on campus
Discussion Results
What's Next?

Scott Genung
Interim CIO
<table>
<thead>
<tr>
<th>Rank</th>
<th>Issue</th>
<th>HR Score</th>
<th>Finance Score</th>
<th>Facilities Score</th>
<th>Student Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>HR Employee performance management</td>
<td>50</td>
<td>59</td>
<td>48</td>
<td>48</td>
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<tr>
<td>2</td>
<td>HR Succession planning</td>
<td>39</td>
<td></td>
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<tr>
<td>3</td>
<td>HR Appointment requests/processing (hourly, CS, and all others)</td>
<td>27</td>
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<td>4</td>
<td>HR Payroll processing</td>
<td>19</td>
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<td>5</td>
<td>HR Salary planning/increase calculation</td>
<td>16</td>
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<tr>
<td>6</td>
<td>HR Search committee/applicant review and selection</td>
<td>18</td>
<td></td>
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<tr>
<td>7</td>
<td>HR Job description design, review, approval, accept/verify</td>
<td>41</td>
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<tr>
<td>8</td>
<td>HR Leave tracking, including estimated payout</td>
<td>22</td>
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<tr>
<td>9</td>
<td>HR Extra help hires</td>
<td>11</td>
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<tr>
<td>10</td>
<td>HR Employee professional</td>
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<tr>
<td></td>
<td>Facilities Tracking/management of inventory/ assets; including reservation of equipment</td>
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<td></td>
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<tr>
<td>11</td>
<td>Facilities/Facilities/Space/key management</td>
<td>26</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>12</td>
<td>Newly Added Position Org Chart Reporting</td>
<td>17</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>13</td>
<td>Newly Added Multiple systems</td>
<td>9</td>
<td></td>
<td></td>
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<tr>
<td>14</td>
<td>Newly Added</td>
<td></td>
<td></td>
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<tr>
<td>15</td>
<td>Student Finding, assigning and tracking grad</td>
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</tbody>
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Growth and Maturity Path for BUS-IT

- Exploratory (2019)
- Analysis (2020)
- Capabilities (2021)
- Engagement (2022)
- Innovation (2023)
Digitally Signed Agreements

UIUC: 68% (Jan 2021) 84% (Sept 2021)
UIC: 57%
UIS: 84%
## Demo Event – 9/23/21

<table>
<thead>
<tr>
<th>Event Agenda</th>
<th>Start</th>
<th>End</th>
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</thead>
<tbody>
<tr>
<td>Welcome and Opening Remarks</td>
<td>1:30</td>
<td>1:35</td>
</tr>
<tr>
<td>Breakout 1: Demo Period (Data Visualization and MS Teams Foundations)</td>
<td>1:35</td>
<td>2:20</td>
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<tr>
<td>Breakout 1: Break/Transition</td>
<td>2:20</td>
<td>2:30</td>
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<tr>
<td>Breakout 1: Additional learning</td>
<td>2:30</td>
<td>2:45</td>
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<tr>
<td>Transition Between Breakouts</td>
<td>2:45</td>
<td>2:50</td>
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<tr>
<td>Breakout 2: Demo Period (Adobe Sign and MS Teams Project Management)</td>
<td>2:50</td>
<td>3:35</td>
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<tr>
<td>Breakout 2: Break/Transition</td>
<td>3:35</td>
<td>3:40</td>
</tr>
<tr>
<td>Breakout 2: Additional learning</td>
<td>3:40</td>
<td>3:40</td>
</tr>
<tr>
<td>Closing Remarks</td>
<td>3:55</td>
<td>3:55</td>
</tr>
</tbody>
</table>

254 participants!
About the Collaboration

Subscribe to the Bus-IT Newsletter

Receive information about Business-IT news and opportunities for collaboration and learning.

To subscribe, send an email to bus-it-collaboration-requests@lists.illinois.edu with the subject line: subscribe.

The Business-IT Collaborative is a component of the Operational Excellence at Illinois initiative and has the goal of “support[ing] the campus and The Next 150 strategic plan through the adoption, development, and integration of high-quality technology solutions that streamline business processes, improve efficiencies, enhance productivity, and/or deliver data by leveraging local talent and applications”.

go.illinois.edu/BusinessIT
Tell Us What You Think!

Please complete the event evaluation
https://forms.gle/UDWZDfn2hrm6o46B6
Thank You!